

GIANTS NETBALL BRONZE FAMILY PASS GIVEAWAY PROMOTION

HOW TO CLAIM:

To be eligible to participate in this Promotion participants must be a HCF member.

To claim a GIANTS Netball Bronze Family Pass for GIANTS Netball v Queensland Firebirds to be played on Sunday 6 April 2025 at Ken Rosewall Arena, eligible participants must visit the event page at Ticketmaster.com.au and redeem a complimentary Bronze Family Pass (valued at \$59) by using the exclusive code **25HCFGIAKRA** before 6 April 2025.

TERMS AND CONDITIONS:

1. HOW TO CLAIM instructions above form part of these Terms and Conditions. Participation in the GIANTS Netball Bronze Family Pass Promotion (**Promotion**) is deemed acceptance of these Terms and Conditions. Offer not valid in conjunction with any other offer, discount or promotional coupon. Nothing in these conditions restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
2. Participation in this Promotion is only open to HCF members located within the Sydney Metro catchment. Employees and officers (and their immediate families) of the Promoter or GIANTS Netball are ineligible to participate. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
3. The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, age, place of residence at the nominated residential address and proof of membership) and to disqualify any claimant who the Promoter reasonably believes has submitted a claim that is not in accordance with these Terms and conditions or who tampers with the claim process in any way. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
4. Incomplete, ineligible, indecipherable, late or illegible claims will be deemed invalid. The Promoter accepts no responsibility for late, lost, incomplete, incorrectly submitted, delayed, illegible or misdirected claims, claims or correspondence whether due to error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, communications failure or otherwise. The Promoter has no control over telecommunications, networks or lines and accepts no responsibility for any problems associated with them, whether due to traffic congestion, technical malfunction or otherwise. The Promoter is not liable for any consequences of user error including (without limitation) costs incurred.
5. To claim, eligible participants must visit the GIANTS Netball v QLD Firebirds to be played on Sunday 6 April 2025 at Ken Rosewall Arena event page at Ticketmaster.com.au and redeem a complimentary Bronze Family Pass (valued at \$59.00) by using the exclusive code **25HCFGIAKRA**.
6. Only one (1) claim permitted per HCF policy.
7. If there is a dispute as to the identity of a claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the claimant.
8. The Promoter's decision is final and no correspondence will be entered into.
9. Where a valid claim is made, the claimant will receive an email to their nominated email from Ticketmaster containing their Bronze Family Pass.
10. All Bronze Family Passes will be distributed to the email address provided when claiming within five (5) days from the date of receipt by the Promoter of a valid claim.
11. Once any Bronze Family Passes has been sent by the Promoter (or their supplier), the Promoter and its agencies and companies associated with this Promotion will not be responsible for any delay in delivery,

loss or damage to the Bronze Family Pass. The Promoter is not responsible for any Bronze Family Passes lost in transit.

12. All Bronze Family Passes are subject to the supplier's terms and conditions which can be found at <https://am.ticketmaster.com/giantsnetball/terms-and-conditions>.
13. The Promoter accepts no responsibility for any tax implications that may arise from the receipt of a Bronze Family Pass. Independent financial advice should be sought.
14. If for any reason a claimant does not use their Bronze Family Pass in the time stipulated by the Promoter, then the Bronze Family Pass will be forfeited.
15. All claim forms, received by the Promoter, become the property of the Promoter.
16. Any costs associated with participating in this Promotion are the claimants' responsibility.
17. If for any reason beyond the reasonable control of the Promoter any aspect of this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated (including, but not limited to, by reason of infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this competition) the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; (b) invalidate any claims; or (c) to modify, suspend, terminate or cancel the Promotion, as appropriate.
18. Except for any liability that cannot be excluded by law (in which case that liability is limited to the minimum allowable by law), the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) participation in the Promotion.
19. Personal information (PI) will be collected to enable the Promoter (and its agencies) to administer and promote this Promotion and its winners. The PI of winners may be provided to third parties assisting in the conduct of the promotion, including ticketing suppliers and deliverers, and for publicity purposes surrounding the Promotion. If the PI requested is not provided, a person may not participate in the Promotion. By participating in this Promotion the participant consents to the use of their PI as described. If you have any concerns or queries about privacy, you can email privacyofficer@hcf.com.au, visit any HCF branch or call [13 13 34](tel:131334). A copy of the HCF Privacy Policy is available on the HCF website ([here](#)).
20. The Promoter is The Hospitals Contribution Fund of Australia Ltd.